

THE

TRANSIT BULLETIN

January 2021

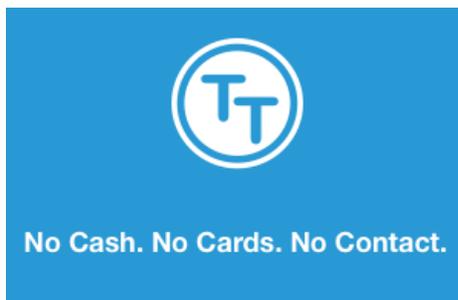
Stay tuned in with Gwinnett County Transit

Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or just seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves



What's new?

Mobile ticketing pilot launches



[Get the Token Transit App](#)

Beginning **January 4, 2021**, Gwinnett County Transit riders will be able to use their cell phones to pay their fares, avoiding having to handle cash or cards.

This safe, secure fare payment option will reduce contact between GCT riders, drivers, and surfaces during the ongoing COVID-19 pandemic.

Under the new Token Transit program, patrons can purchase mobile tickets through the Token Transit App, which is free and can be downloaded from the App Store and Google Play. From **January to February 2021**, users can get 50 percent off their first purchase in the app. For pass validation, customers must give the Token Transit App access to their smartphone's Bluetooth, then bring their phone near the validator on the dashboard so the mobile ticket can be detected.

The program will also be available on Xpress, which will offer a regional, contactless product that connects all of metro Atlanta.

In addition to mobile ticketing, Breeze Cards and cash will continue to be accepted as fare payment.

For more information on Token Transit and GCT's fare policy, please click [here](#) or call GCT Customer Service at 770.822.5010.

Regional fare policy survey is live

We need to hear from you! A regional fare system would provide a convenient, new way to travel on transit in the Atlanta region. The Atlanta-Region Transit Link Authority (ATL), Gwinnett County Transit, and several other transit providers operating in the region are studying how to implement a unified regional fare system.

The study looks at the implementation of regional fare structures and fare collection technologies with a focus on benefitting the customer. Creating an effective and equitable regional fare program that works for both customers and operators is a complex, but achievable goal for the region.

To ensure this coordinated study is successful, we need to understand your transit travel preferences. Please take the 15-minute [survey](#) by **January 15** and enter for a chance to win \$50.



This month's holiday service



On **New Year's Day, January 1**, Gwinnett County Transit will not run any service. Regular Saturday service will resume on **January 2**. On **Martin Luther King Jr. Day, January 18**, we will run regular service.

For more information about our holiday schedule, please click [here](#) or call GCT Customer Service at 770.822.5010.

Indian Trail Park and Ride to be renovated

The Indian Trail Park and Ride will soon see a reconstruction of the entire facility, and once complete, will provide 462 automobile parking spaces including 16 dedicated handicap spaces.

In addition, there will be 12 new dedicated motorcycle parking spaces provided, new curbing, and additional passenger lighting with all lighting being upgraded to LED. Gwinnett Transit will also replace the bus shelters, benches, trash receptacles, and bike racks. The project has 80 percent Federal Transit Administration funding, and should be completed within 210 days from the Notice To Proceed date.



There have been no previous renovations to the Indian Trail Park and Ride since GCT began using it 19 years ago, and GCT looks forward to the location's revamp. Once construction begins, riders will be informed of updates as the project progresses. Also, handicap spaces will be adjusted throughout the process, but always available.

The construction bid of rehabilitation and renovation project was awarded to Summit Construction & Design, LLC., a Disadvantaged Business Enterprise prime contractor.

For more information, please call GCT Customer Service at 770.822.5010.



We Want Your Feedback

Have comments or suggestions about Gwinnett County Transit service? Click [here](#) to give your feedback or call us at 770.822.5010.



Travel Plans

Although our Travel Training Program has been canceled indefinitely due to the coronavirus pandemic, we provide [GCT Travel Plans](#) to review your own customized travel plan with you. We are offering them over the phone during COVID-19.

To sign up for *The Transit Bulletin*, click [here](#).

